***Feedback & Complaint Form***

If you have feedback, a complaint or suggestion about any aspect of our service or wish to lodge an appeal about a decision we have made. Please complete the below details and return.

Email: [administration@ryss.com.au](mailto:administration@ryss.com.au)

Deliver: “Parkside” 123 Donnison Street Gosford.

Mail: P O Box 1300 Gosford, NSW 2250.

Fax: 02 4323 3796

**Alternatively**, please call 02 4323 2374 and give your feedback, complaint or appeal verbally.

**Type of Information:**

*Complaint  Feedback  Suggestion  Appeal of a decision*

**I am currently a:**

*Client  Advocate  Organisation  Other:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_*

First Name: \_\_\_\_\_\_\_\_\_\_\_\_Surname:

Street Address:

Suburb: Post Code:

Phone Number:

Email: \_\_\_\_\_\_\_\_\_\_\_\_

**Feedback, complaint, suggestion or appeal details:**

Confidentiality: Your personal information and details of your complaint will remain confidential. However, the information you provide may be provided to the NSW Ombudsman or the NSW Police if required.

For more information please contact www.ombo.nsw.gov.au/complaints